

RETAIL SHOPS



ISSM retail security professionals provide a safe shopping environment.

We begin our partnership with you as a retailer by understanding your unique needs, vulnerabilities, and expectations. We work in conjunction with asset protection associates to help develop **customized loss prevention programs** that help you identify how losses are occurring, minimize your exposure to loss, and **deter and detect suspected perpetrators**.

At ISSM, our managers stay current on local security trends, threats, and crime seasons to develop your security plan. Our finger is on the pulse of security risks that retailers face each day so we can **deliver effective retail security services**.

ISSM screens and tests hires in order to employ only those with impeccable professionalism and quality experience. Protect not only your people and your property, but your reputation as well.

Prevent financial damage caused by shoplifting, robbery, or similar dangers.

ISSM's teams are of an elite caliber, comprised only of expertly-trained and experienced private security guards. In fact, many ISSM security personnel have worked years in security fields with private or public sectors.

Don't cut costs when it comes to security and safety. Hire the best, hire ISSM.



HEADQUARTERS:

33 Mountain Avenue
Monsey, NY 10952
845-490-6000

BRANCH OFFICE:

695 E 132nd Street
Bronx, NY 10454
718-564-6000

issm.com

FIRE GUARD



ISSM Fire Safety Directors and Fire Guards will:

Implement Fire Safety Plan | Supervise and staff the Fire Command Station | Liaison and advise the Fire Department | Direct evacuation during fire or emergency | Identify problems with building systems | Maintain records as required by law | Perform inspections as required by law | Conduct, supervise and evaluate fire drills.

ISSM provides FDNY-certified fire guards for the following scenarios:

- **High-rise office buildings** with 500 occupants in the entire building, or 100 occupants above the 1st floor.
- **Construction sites** with no fire-protection system put in place.
- **Off duty evening times** for construction, demolition, and alteration sites.
- **Assigned per area.** For example, 1 fireguard is required per 10,000 square feet for street-facing buildings, or if the building height exceeds 75 feet.
- **Theater events**, monitoring occupant traffic.

In addition to fulfilling state and city fire safety code requirements, our fire guards are recommended by the leading insurance companies that require certified fire safety construction and ongoing monitoring. Stay in line with fire safety requirements – both for legal as well as insurance compliance.



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CONCIERGE



Services Include:

Interior/Exterior Patrols | Fire Safety
Gatekeeper | Rules Enforcement |
Inspections | Controlled Access
|Open/Close | First Response
Emergency Preparedness | Activity
Reports | Package/Delivery Reception
Staff & Visitor Support

Do you need a **doorman** or **concierge service**, as well as security? ISSM's security guards double as reception personnel, providing both services at once.

This doubling-up **save on salaries**, and provides a **sense of security** to everyone working, living, or visiting in the building.

ISSM guards can be in uniform or undercover, depending on your needs. As such, our guards are trained in acting the part, whether their role is known or secret.

Consider having all who enter your building greeted not only by a friendly, informative, and helpful doorman or concierge representative, but rather one also trained to handle security issues. The **all-in-one solution** will benefit your building's reputation as well as provide peace of mind to everyone crossing its entrance's threshold.

ISSM  **PROTECTIVE SERVICES**

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CONSTRUCTION



When engaging in a construction project, large or small, it is best to plan for private security guards in order to establish a high level of protection against burglary, fires, and vandalism. Knowing your site is secure and safety-protected provides peace of mind to you, your clients, and your employees.

WHY DO YOU NEED CONSTRUCTION GUARDS?

Safety Accidents. Failure to follow construction code, procedures, or simply an accident happen all the time. By having a trained ISSM construction site guard to oversee the construction process, accidents will be minimized by ensuring standards are maintained. In addition, should something happen during non-working hours, our guard will take quick action, potentially saving lives as well as minimizing damage to the site.

Burglary. From low-budget tools to expensive, hi-tech equipment, if a site is unguarded, you are left vulnerable to anyone keen to steal at will. Our security guards, assist you in preventing theft on your construction premises.

Vandalism. If even for no reason, individuals or groups can and do vandalize construction sites. The damage incurred can be a setback for your construction schedule, leading to losses not only on the damages but in lost time as well.

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