concierge *plus*

The Essential Online Solution for *Community Managers*

Wouldn't you like to manage your community more efficiently? With Concierge Plus, you can. Welcome to the new, all-in-one online solution for managing residential communities that helps you connect with residents in real-time while saving time, money, and effort.

Concierge Plus is the most intuitive and cost-effective tool on the market, it allows you to send notifications, manage service requests, coordinate entry instructions, organize resident information, and monitor visitor parking in just a few clicks. Not only is Concierge Plus easy-to-use, it's hassle-free to implement, and our dedicated support staff will assist you every step of the way.

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Concierge Plus is the only online property management solution that's designed to make your life easier. It's the perfect stress-free solution for smart communities.

concierge*plus*.com

888.979.1717
sales@conciergeplus.com

Discover how easy it is...

With Concierge Plus, property management is made easy. Imagine being able to effortlessly handle amenity bookings, maintenance requests, daily announcements, and so much more in one easy-to-use online place. With Concierge Plus, you can! Our robust suite of tools helps you streamline day-to-day tasks while keeping owners, residents, and management connected and happy.

We have the most competitive pricing on the market. Already managing your community online? No problem, we offer free migration services. Why not check us out! Our sales team is ready to host a demo at no cost to you.

Point. Click. Connect.

Concierge Plus was designed to make your life easier and we're here to help you, every step of the way. Reach our support team toll-free or access our online help desk 24/7. For more information, visit conciergeplus.com or speak with an Account Executive by calling 888-979-1717.

With nothing to download and nothing to install, Concierge Plus saves you time, money, and effort.

Online Demo
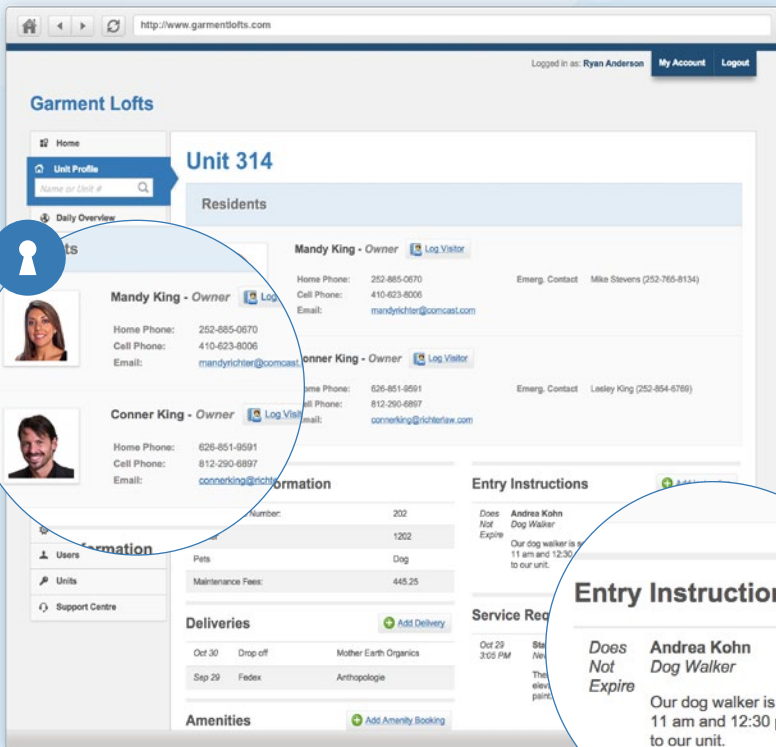conciergeplus.com

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Tools & Features
Overview

Concierge Plus offers a full suite of powerful tools to help you manage your community. These dynamic tools are intuitive, easy-to-use, and designed to make your life easier. Our solution is fully scalable with each feature able to be turned on, off or have various options customized based on your community's specific needs. We are continuously evolving our solutions to address the dynamic communities we serve.

Unit Profile

The Unit Profile is a summary view of all vital information related to a specific unit and its residents. It provides community managers and staff with a simple overview of resident/owner information, deliveries, entry instructions, service requests, and amenity bookings. Your concierge desk can now track guests to individual units and even capture visitor signatures using a digital signature pad for security purposes.

Daily Overview

This convenient tool gives community managers and staff the ability to create a shift log and receive a daily snapshot of all important administrative tasks, community events, amenity bookings and building staff activities.

Service Requests

Community residents and staff can now create, review, and track Service Requests as well as search past requests and monitor request status. This dynamic feature keeps you in the loop every step of the way with email alerts and online notifications to all appropriate parties when a request is created, amended or updated.

Amenity Bookings

Streamline the management of amenity bookings for community residents and staff. With a detailed list of all common amenities and a calendar view of their availability, this dynamic feature allows community members to book amenities for single or multiple days with an easy-to-use online form. Your residents will love being able to book an amenity anytime, from anywhere.
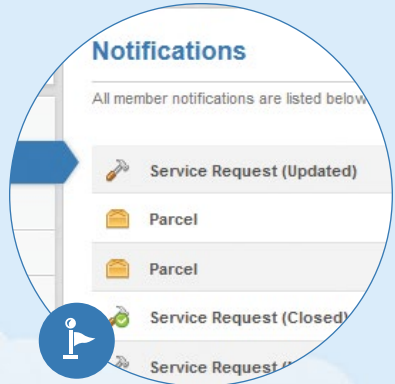
Announcements

Our innovative Announcements feature offers the ability to develop and distribute targeted announcements for specific groups in your community. Announcements are viewable online and can easily be emailed or printed for distribution. Your community web site retains a convenient record of past announcements, available at any time, from any place.

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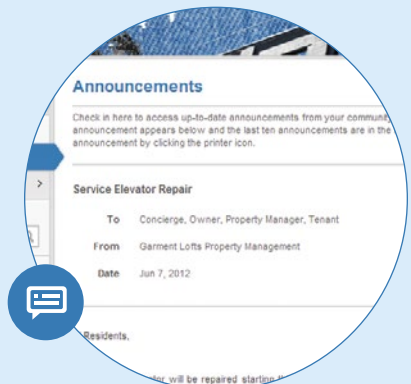
Package Tracking & Notifications

Manage communication between you and your residents when it comes to deliveries and package tracking. Automated email notifications are sent to residents with all relevant delivery information. Concierge Plus also offers hardware integration to automate package deliveries including a barcode scanner and a digital signature pad for efficient package tracking management.

Notifications

All member notifications are listed below

	Service Request (Updated)
	Parcel
	Parcel
	Service Request (Closed)
	Service Request

Parking Management

Easily track which parking spaces, bikes, and lockers belong to which unit using Parking Management. Your security desk can manage visitors' parking, track vehicle details, and even assign parking passes. Concierge Plus also offers an integrated printer which can be used to print parking passes.

Entry Instructions

Entry Instructions enables residents to notify building management and staff of important instructions regarding access to their unit. With an easy-to-use online form, residents can effectively communicate with concierge or security staff, 24 hours a day, 7 days a week.

Media Library

Securely store and share all of your community documents online in the Media Library using our simple drag and drop system. Upload and share documents such as board minutes, forms, by-laws, floor plans, photos, and videos. Permission-based access allows management to control which media files residents are able to view.

Residents' Guide

Now you can easily maintain and distribute your community's Residents' Guide. Publish your rules, by-laws, and other important information in this easy-to-use, searchable database.
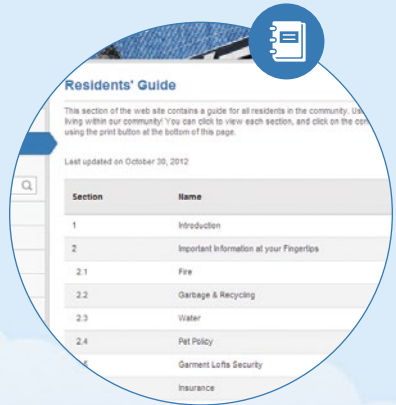
Newsletter

Save paper with an online Newsletter. Our simple template allows you to create customized communications for your residents while keeping them up-to-date on community news. Share as an email or create paper-based copies for posting in common areas.

Unit and User Manager

This feature allows you to maintain and edit unit information and keep up-to-date with resident contact details. The Unit and User Manager also contains customizable fields and access controls to meet the needs of your community.
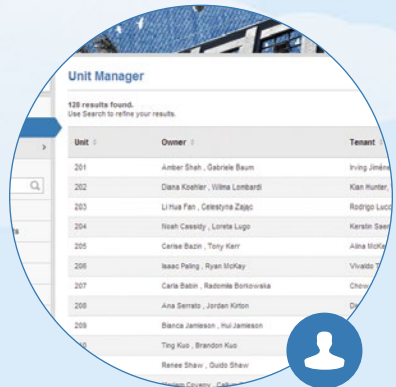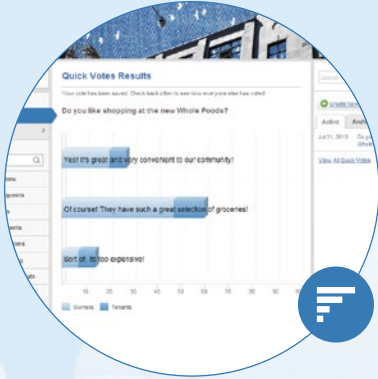
Residents can even use Facebook to login!
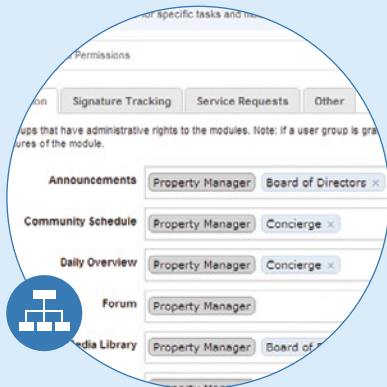
Workflow & Custom Permissions

A flexible solution for controlling access to different functions, the Workflow & Custom Permissions feature offers you the ability to create and manage user groups. You'll also be able to grant administrative access and capabilities to any function within Concierge Plus.

Quick Votes

Gather the opinions of community residents on any given topic with the help of Quick Votes. View instant results on your community's homepage on topics such as landscaping or picking a date for the summer BBQ!

Discussion Forums

Create, moderate, and participate in discussions between community members with Discussion Forums. You can create specific forum topics for anything relevant to your community.
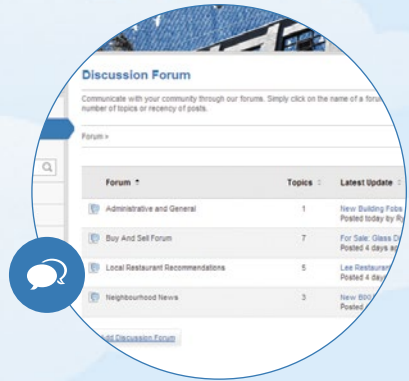
Community Calendar

Community Calendar allows residents to view all upcoming events in a calendar format. Community staff can also easily keep track of building related events such as scheduled maintenance or important meetings. Permission-based controls allow you to choose which community members can see each event.

Reporting

The easiest way to generate reports for your community data. Customize search criteria to quickly get the information needed. Reports can be viewed and printed as well as exported to Excel and PDF.
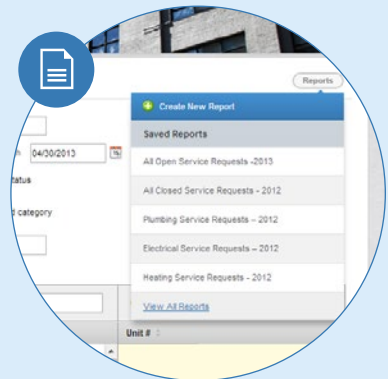
Tools & Features
Integrated Hardware

Enhance Concierge Plus through the use of our cost-effective integrated hardware. Install a barcode scanner and signature pad to streamline package deliveries and keep residents informed by setting up a mailroom display screen. Our easy-to-use integrated hardware helps speed up processes, and free up your time. It's even designed to work with the latest technology such as tablets.

Barcode Scanner | *$199*

The Honeywell Voyager barcode scanner is a cost-effective solution to simplify management of package deliveries. This plug and play scanner can be connected to any computer with a USB port. Integrated with the Concierge Plus Notifications tool, simply scan any waybill barcode and the tracking number will automatically populate into the appropriate field. Recipients receive instant email notification that their package is ready for pick up. The barcode scanner works with all major courier and delivery companies.

Parking Pass Printer | $399

The Epson TM-T88V Receipt Printer will streamline the process of visitor parking in your community. It's the perfect addition to your front desk or lobby and connects easily to your computer via USB for use with the Parking Management feature. You'll be able to track vehicle details such as license plate number, make and color. A parking pass receipt will automatically be printed for your visitors to display on their dashboards. Monitoring who is parked in your visitor's parking spots couldn't be any easier!

Digital Signature Pad | $249

Integration of the Topaz LCD signature pad allows your community staff to capture signatures for front desk transactions such as package delivery pickup, visitor sign-in, & tracking of keys. Integrated into our intuitive platform, you and your staff can easily track who and when any given package has been picked up, record the signature of visitors as well as track who has been given keys to resident suites. Concierge Plus organizes and stores signatures that can be easily accessed at any time. The signature pad connects via USB port and requires no installation on your part. It's the smartest way to track and organize all of your deliveries!

Digital Display Screens

Need an easy way to communicate with your residents? We offer 40" digital display screens which can be mounted in your lobby or mail room to provide updates on package deliveries, current weather, and other important information. No effort is required on your part; Concierge Plus automatically pushes all information to the display screen. You can also broadcast urgent messages to your entire community that will appear in a news ticker on the display screen in your lobby or front entrance. It's the most effective way to communicate with your residents!

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Online Demo

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